Questions about your ID card?

Call our Customer Care Center at
1-877-301-3326 (TTY: 711)

Deductible is the amount you owe during a coverage period (usually one year) for covered health care services, before your health plan begins to pay.

Number to call for claims and coverage questions and **24-Hour Nurse Advice Hotline**

When possible, go to your **primary care provider** *first*

For **urgent care** or medical **emergency**

Member ID Card (front)

WellFirst Health
provided by SSM Health Plan

Customer Care Center:
1-877-301-3326 (TTY: 711)

△ **DELTA DENTAL**

H8019-00<X>
<Product Type>
Member Name:<Member Name>
Member Number:<Member Number>
Issuer: <Issuer>
Product: <PBP Name>
Group Number: <Group Number>
PCP: <PCP Name>

RxBIN: 610602
RxPCN: NVTD
RxGrp: DHID

MedicareRx
Prescription Drug Coverage X

Copays*: **PCP:** $<XX>   **Specialist:** $<XX>
*Please refer to your plan materials for your additional financial responsibility including, but not limited to, deductible, coinsurance, and other out-of-pocket costs.
wellfirsthealth.com/medicare

Member ID Card (back)

Get the Right Care: Your primary care provider (PCP) is the appropriate contact person for routine care needs. Your PCP can assist with preventive services, office visits, and overall guidance to the right care.

Urgent Care / Emergency Care: If you have serious medical needs, seek care at an urgent care center or emergency room. In life-threatening emergencies, dial 911 or seek immediate medical care.

24-Hour Nurse Advice Line 1-833-925-0398: For care guidance outside of normal working hours, our Nurse Advice Line has registered nurses who can assist with care questions or guide you to the appropriate location for care.

Notify us for emergency or out-of-state admissions.

Providers send claims to:

Medical Claims: (Payer ID: 39113)
WellFirst – SSM Health Plan - Claims
PO Box 852159
Richardson, TX 75085-2159

Dental Claims: (Payer ID: WIMAN)
Delta Dental
PO Box 9215
Farmington Hills, MI 48333-9215

Pharmacy Technical Help Desk Number: 1-866-270-3877
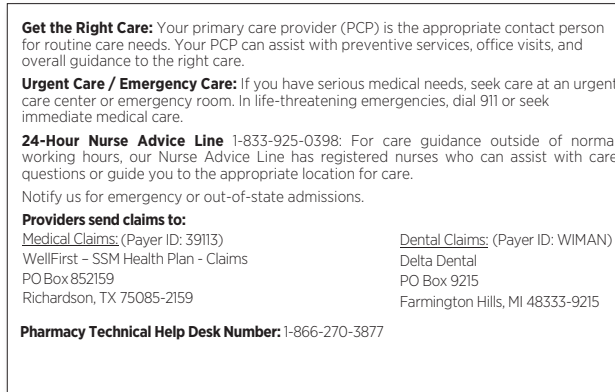
Network
Plan/geographic area

Product Type
Plan you purchased and providers you can see

Member Number
Use your Member # at **wellfirsthealth.com** to:

• Access your member certificate
• Review details of your health coverage

***Copay**	Fixed amount when you receive care
Deductible	Amount you pay before the health plan pays
Emergency Room Copay	Paid if you aren't admitted (see member certificate for more details)

We are here to help
Visit **wellfirsthealth.com/contact-us**
Call **1-877-301-3326 (TTY: 711)**

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